## **Cannot log in to Uptime Infrastructure Monitor**

Assuming you have the correct credentials, there are two common conditions that may prevent you from being able to log in to Uptime Infrastructure Monitor:

- 1. Your browser does not allow cookies.
- 2. The Uptime Infrastructure Monitor apache server is not able to create a session. This scenario can typically be detected by errors in the phperrors.log file indicating that apache cannot write to the standard temporary directory.