

How to configure automatic recovery actions

Uptime Infrastructure Monitor uses action profiles to perform recovery steps when a service monitor returns a critical status. Action Profiles are templates that define an action to perform when a monitor encounters a problem and can be applied to one or more service monitors.

An Action Profile allows you to specify:

- When to start and stop performing the action (escalations).
- The name of the log file to which Uptime Infrastructure Monitor writes error information.
- The name and location of a recovery script that can reboot a server or restart an application, process or service.
- The name of a Windows host and service, as well as whether to start, stop or restart the host or service.
- An SNMP trap to be sent to a specific trap host and trap community.

Use the following steps to create an action profile:

1. Click on the Services tab.
2. Click the Add Action Profile link on the left tree menu.
3. Set up the action profile to perform the desired steps (e.g. log to file, run a script, start / stop Windows service, send an SNMP trap, etc.) and click Save.

Next, attach the action profile to an existing service monitor with the following steps:

1. Click on the Services tab.
2. Locate the service monitor in the list and click its name (or click the View icon).
3. Scroll to the bottom of the page and click the Edit Action Profiles button.
4. Add the appropriate Action Profile to the right list and click the Save button.



Related Documentation: For a more in depth understanding please review the documentation [Alerts and Actions](#)