The up.time Data Collector is unavailable

The following warning message will appear in the Uptime Infrastructure Monitor web interface when it detects that the Data Collector service is not running:

up.time Data Collector is unavailable.
Please contact your administrator to have the Data Collector restarted.

When this occurs, try to restart the Data Collector service manually Starting (or restarting) and Stopping Uptime Infrastructure Monitor

Wait until the service is started and then reload the browser window.

If the error message remains review the article, 'up.time Data Collector' is unavailable error in web interface

If the issue still persists contact support@uptimesoftware.com.