Error: "Alert: Error Found: duplicate key: Uptime Status General"

Problem

During upgrade from Uptime v7.3 to v7.5, you may get an error message like: "Alert: Error Found: duplicate key: Uptime Status General"

Solution

1. Execute the following query to get Uptime status service monitor("up.time status general" and "up.time status performance") definitions.

   ```
   select * from uptime.erdc_base where name like '%time St%';
   ```

2. Delete the duplicate service monitor definitions using the following query. This base_id should be identified using the first (above) query.

   ```
   delete from erdc_base where erdc_base_id  in (<base_id>);
   ```

NOTE:

Before deleting the duplicate service monitors, make sure that there are no service monitors associated with the duplicate erdc base ids. We can confirm by executing the below query:

```
select * from erdc_configuration where erdc_base_id = '<erdc_base_id value we get from the first query>'
```

For such erdc_base_id value where the above query is returning empty result set we have to consider it for deletion.

After deleting duplicate service monitors, restart all the uptime services.