

HTTP Service Monitor Issue on Uptime IM 7.7.2

There is a known issue in Uptime IM 7.7.2 where the "HTTP (Web Services)" monitor does not handle redirects properly. The monitor will have a Status of OK and report the Server Response as 302 instead of following the redirect to the next page. This will be addressed in Uptime IM 7.7.3.

In the meantime, a patch is available to resolve this issue. To download and apply the patch, please follow these instructions:

1. Download the patched uptime.jar file from the Support FTP site:
 - Site: <ftp://supportftp.uptimesoftware.com>
 - User: ftpdrop
 - Pass: uptimeecss9
 - File: migration/v7.7.2/uptime.jar
2. Stop the Uptime Data Collector service (uptime_core on Linux).
3. Rename the original <uptime_dir>\core\uptime.jar file to uptime_orig.jar to back it up.
4. Drop the patched uptime.jar file into the <uptime_dir>\core directory.
5. Start the Uptime Data Collectore service.
6. Browse to the affected HTTP monitor and click Test Service Monitor to verify the monitor returns expected output again.