Generate Reports

Over the last four modules, you have populated your monitored inventory with some sample Elements, got to know the main areas of the Uptime Infrastructure Monitor UI, and learned about how the intersecting properties of Elements and Element Groups, service monitors and Service Groups, Users, and Views allows you to configure Uptime Infrastructure Monitor for every type of user in your organization. While doing these modules, you've hopefully used up enough time to allow some data collection cycles to happen, meaning there can be data in reports.

This module consists of the following exercises:

Exercise	Description	Time required
generate a hot spot report	drawing from now-collected metric data for your Elements, identify which are performance hotspots	1 slice
generate a server uptime report	explore the default uptime reports that help you assess your infrastructure immediately upon installation	1 slice
Revisit the Quick Snapshot pages	When you first added the VMware vCenter Server Element in Track 1 of the first module, you examined the (empty) contents of the vCenter Server's Quick Snapshot, and a random VM's Quick Snapshot. Let's revisit these pages to see what they look like with a little more data on them.	1 slice

Generate a Resource Hot Spot Report

- 1. Click Reports, then click Resource Hot Spot in the left pane.
- 2. In the opening set of of options, click **Last**, then leave the selection at **1 Days**.
- Because you presumably have only had these Elements monitored over the course of this Getting Started Guide, you do not have more than a days' worth of data to draw; however, feel free to increase the time frame if you have collected more data.
- 3. In the **Report Options**, let's **Select All Options** to also include any possible network-device issues.
- 4. The report allows you to define what constitutes a hot spot, and the default values are reasonable. In the hopes of having some "resource gluttons" appearing in your report, let's manufacture a crisis, and configure new, lower thresholds, as shown below:
 - CPU Used: 20%
 - Memory Used: 20%
 - In-Rate: 5%
 - Out-Rate: 5%

Dashboards My Portal	My Infrastructure Services U	Isers Reports Config Search Uptim	e	admin 👻 SysList Help						
Performance and Analysis	Resource Hot Spot									
Performance and Analysis Resource Usage Resource Hot Spot Resource Cold Spot Multi-System CPU CPU Utilization Summary CPU Utilization Ratio Wait I/O Inventory Report Service Monitor Metrics Capacity Planning Enterprise CPU Utilization File System Capacity Growth Server Virtualization	Specific Date and Time Last Quick Date Report Options (Select All Option Show Top Server Summary Show Top Server Summary Show elements with average Show elements with average Show elements with average Show elements with average Show elements with average Show elements with average Show elements with average Show elements with average	CPU greater than 20 % Memory Used greater than 20 % Svap Used greater than 5 % Disk Busy greater than 5 %								
 Server Virtualization Solaris Mutex Exception Network Bandwidth Disk I/O Bandwidth CPU Run Queue Threshold File System Service Time Service Level Agreements SLA Summary 	 Show elements with average Show elements with average 	per-port In Rate greater than 5 %								
SLA Detailed	List of Groups (Select All Groups	🔨 , Include Subgroups 🗹)								
Availability Server Uptime Application Availability Incident Priority	 Discovered Hosts My Infrastructure 	✓ Discovered Virtual Machines ✓ Production	_	Servers ws Servers						
 Service Monitor Availability Service Monitor Outages Applications 	List of Views (Select All Views)								
▶ WebSphere	List of Elements (Select All Eleme	ents 🗌)								
▶ WebLogic	build-bambas	huild-linnus01	- kuild-l	iouu=02						

Below the **Report Options** section are three sections that allow you to select what is to be included in the report. You can use any of the ways you've organized your inventory to select which Elements are included in the report: Element Groups, Views, and individual Elements. Note in the above screenshot that the **Linux Servers** View you created in the previous module, and the **Production**, **Linux Servers** and **Window s Servers** Element Groups you created in the module before that are available.

5. For simplicity, select All Groups from the List of Groups section (as shown in the image above), to include everything we have added to our monitored inventory.

6. Scroll to the bottom of the page to view the last two sections: Generate Now and Save Report:

Email	Print to Screen PDI	to Screen XML to Scree	en
Oser:	S.		
0			
0			
Distribution List:			
Email Address:			
Administrator, Uptime	(admin)		
Save Report			
Save Report			
Save Report Save to My Portal As:		Description:	
Save to My Portal As:			rt (Run at)
	Publish Report	Scheduled Repor	
Save to My Portal As:	Publish Report	Scheduled Repor	
Save to My Portal As:	Publish Report	 Scheduled Repor Daily Weekly 	
Save to My Portal As:	Publish Report	© Daily Weekly Monthly	● Every 1 ▼ day(¢) ○ Every Weekday
Save to My Portal As:	Publish Report	 Scheduled Repor Daily Weekly 	● Every 1 ▼ day(¢) ○ Every Weekday

When configured to perfection, reports can be saved to be generated at a precise time, at a specific schedule, in various formats. Users also can save reports to their **My Portal**. Administrators and end-users can schedule reports for themselves, or as part of an agreement, deliver them to managers.

Reports can also be generated in real time, to assist with diagnosis, or to fine-tune the configuration of a report. This example uses this process. 7. In the **Generate Now** section, click **Print to Screen**.

Validation: Admire the Resource Hot Spot Report

The results of the report depends on the activity and performance of your Elements, but hopefully there is enough activity for resource hot spots to be listed, such as in the following example:

Resource Hot Spot Report

For Period: 2014-07-14 13:52 to 2014-07-15 13:52

Produced By: Administrator, uptime (admin)

Top Resource Consumers Summary

These systems are your top consumers in each capacity category

Top Servers

CPU	%	Memory	%	Swap	%	Disk	%
vmh-rd14.rd.local	22	win-ken	59	Cleaner	0	March	1
vmh-rd11.rd.local	20	Cleaner	19	March	0	Cleaner	0
vmh-rd15.rd.local	13	vmh-rd10.rd.local	12	vmh-rd10.rd.local	0	vmh-rd10.rd.local	0
vmh-rd10.rd.local	9	vmh-rd11.rd.local	8	vmh-rd11.rd.local	0	vmh-rd11.rd.local	0
vmh-rd12.rd.local	8	vmh-rd14.rd.local	6	vmh-rd12.rd.local	0	vmh-rd12.rd.local	0

Top Network Devices

In Rate	%	Out Rate	%	Errors	errors/sec	Discards	discards/sec
PowerOver9000/ch1	0	PowerOver9000/ch1	0	PowerOver9000/ch1	0	PowerOver9000/ch1	0
PowerOver9000/ch2	0	PowerOver9000/ch2	0	PowerOver9000/ch2	0	PowerOver9000/ch2	0
PowerOver9000/ch3	0	PowerOver9000/ch3	0	PowerOver9000/ch3	0	PowerOver9000/ch3	0
PowerOver9000/ch4	0	PowerOver9000/ch4	0	PowerOver9000/ch4	0	PowerOver9000/ch4	0
PowerOver9000/g1	0	PowerOver9000/g1	0	PowerOver9000/g1	0	PowerOver9000/g1	0

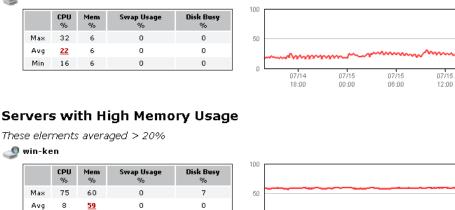
Servers with High CPU Usage

These elements averaged > 20%

🚳 vmh-rd14.rd.local

Min 0

57



0

The opening **Top Resource Consumers Summary** lists Elements regardless of your configured thresholds; subsequent sections list any hot-spot Elements.

Generate a Pre-configured Server Uptime Report

When Uptime Infrastructure Monitor is first installed, a few broad-coverage, quick-value reports are created out of the box for the **admin** user. One of these is the Server Uptime report, which is ideal for all the ESX hosts and VMs that are managed by your VMware vCenter Server Element.

1. Click My Portal, then click the Saved Reports tab.

0

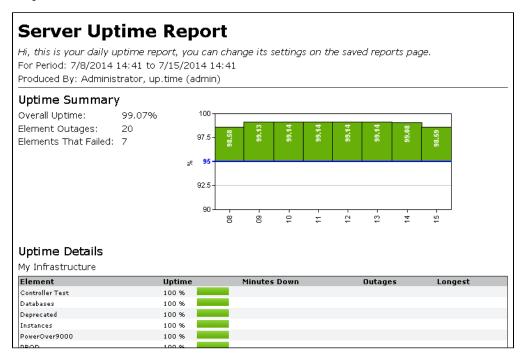
Note the report you generated in the last exercise is also in this list as a pre-configured report. One of the benefits users saving reports to their respective My Portal Saved Reports lists is they can generate at any time, based on saved settings. Let's demonstrate how to live in the moment.

3. Click the play icon to print the Server Uptime Report to screen.

Dashboards My Portal My Infrastructure Services Users Reports Config Search Uptime admin - SysList H										
My Reports										
	Report Name	Report Description							Saved B	
▶ 🕈 🚯	Incident Priority Repo	Priority Report Weekly review of key service delivery metrics, highlighting problem services and areas for improvement.							Administ	
► 🕈 🚯	Resource Hot Spot Re	port Hi, this report shows	you what elem	ents have re	source issues :	so you can foo	us on fixing them. You can change settings	s on the saved reports page.	Administ	
▶ 🖹 🚯	Resource Usage Repor	rt - Weekly detailed per	ormance audit	and planning	report				Administ	
ካ. 🖹 🚯	Server Uptime Report	Hi, this is your daily	uptime report,	you can char	nge its settings	on the saved	reports page.		Administ	
The server Uptime Report Hi, this is your daily uptime report, you can change its settings on the saved reports page. Administres of the server uptime report, you can change its settings on the saved reports page.										

Validation: Review the Server Uptime Report

The pre-configured options for this report include all of your Elements (by the report configuration, the **My Infrastructure** Element Group, as well as its subgroups), and whether they met a target uptime threshold of 95%. This is reported for the last seven days. If you have completed all of this guide in the same sitting, unless you are very slow, you won't have a week's worth of data to display. Uptime Infrastructure Monitor reports with however much data it has collected, which in this case is likely a day's worth. The following example shows a full week of meeting up-time targets, with a modest number of outages:



Now that you've touched on a couple of reports, let's go back to what are essentially a real-time status report, the Quick Snapshot.

Revisit the Quick Snapshot pages

In the first module, specifically the first track, you added a VMware vCenter Server to your monitored inventory. In the final exercise, you viewed the Quick Snapshot for both the vCenter Server Element and one of its VMs. Because the vCenter Server was just added, there was no data in the graphs. Because the graphs show the last 24 hours of activity, you only need to wait overnight to fully populate them, but even a handful of data-collection cycles can suffice. Let's revisit these pages.

1. Click My Infrastructure.

2. Click the vCenter Server's gear icon, then in the pop-up menu, click Graph Performance to display its Quick Snapshot.

Dashboards	My Portal	My Infrastructure	Services	Users	Reports	Config	Search U	Jptime			admin - S	/sList Help
Graphing Service	es Info	Quick Snapshot: N	Center - VMwa	are vCenter !	Server 5.1.	0 [VMware v			1364037]			
System Status		2 🖪 Datacenter	Summary									
▶ Quick Snaps	hot	RDLAB										
▶ VM Workload			_						_			
▶ VM Sprawl		100		CPU range -	- CPU avg		2	100 -	M	lemory range — M	lemory avg	1
vSphere Performa	nce											
CPU Workloa	d							50				
Memory Work	doad	50						50 -				
Network Work	kload											
Disk Workloa	d	0	18:00	12. Jui	ı	06:00	12:00	0	18:00	12. Jun	06:00	12:00
Datastores												unning on 4 hosts
Storage Capa	icity	Total Online CPU: 9	5 GHZ					Total Onli	ne Memory: 488 GB		65 VMs r	0 Active Outages
Metrics		RDPROD										
Instance Mot			-	CPU range -	- CPU ava		1		— v	emory range – M	amony ava	1
Power Consul		100		cronalige -	- cro avg			100 —		entory range - i	lettiory avg	
Power States												
Service Metri	ics	50						50				
			10 C									
								0 -				
		v	18:00	12. Jur	1	06:00	12:00	0	18:00	12. Jun	06:00	12:00
		Total Online CPU: 3							ne Memory: 119 GB		29 VMs r	unning on 2 hosts
			5 682					rotar Onn	Ne Memory: 119 GB			0 Active Outages
		RDQA										
				CPU range –	— CPU avg		2		М	lemory range — N	lemory avg	1
		100						100 —				
		50						50 —				
					_							
		0	18:00	12, Jur		06:00	12:00	0	18:00	12, Jun	06.00	12:00
			10.00	12. jui		00.00	12.00		10.00	12.300	00.00	12.00
		Total Online CPU: 6	2 GHZ					Total Onli	ne Memory: 257 GB			unning on 3 hosts 0 Active Outages
		🕈 🏐 Top Cluster	5									
		🗧 🔗 Top Resour										
		1 Top ESX Ser										
		Highest CPU Consume	ed CF	PU Trend 24H			Current %	-	mory Consumed	Memory Trend 24H		Current %
		vmh-rd11.rd.local	_				12%	vmh-rd11.	rd.local			68%
		vmh-rd10.rd.local					1196	vmh-rd10.	rd.local			60%
		See More	-					See More		L		

The this example, there is a full day's worth of data displayed for a same vCenter Server that comprises three datacenters. The top CPU and memory consumers are shown by cluster, ESX host, and resource pool; you should now see some ranked vCenter Server objects, accompanied by historical graphs.

- 3. Click My Infrastructure to return to the main inventory view.
- 4. Expand the **Discovered Virtual Machines** Infrastructure Group, and click the gear icon for any of the VMs (preferably the same on you selected back in the first module). In the pop-up menu, again, click **Graph Performance** to display that Element's **Quick Snapshot**.



The key performance and resource metrics for the VM should now show some usage and baselines.

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