

Common Error Codes

Response Code	Code Description	HTTP Status Code	Details
UT-0400	Bad Request	400	The request could not be processed by the server due to incorrect syntax. API commands can be accessed with this format: <code>https://<hostname>:<port>/api/<api_version>/<end_point>/<id>/<task></code> If you encounter this error, ensure the referencing URL is correct.
UT-0404	Resource Not Found	404	The request could not be processed because an object is missing. The endpoint may be omitted from the command, or was spelled incorrectly.
UT-0405	Method Not Allowed	405	The user does not have permission to perform the requested action. The user's Uptime Infrastructure Monitor permissions (for example, not permitted to Add Elements, Edit, or Delete Elements) stops them from doing the same through the API (POST, PUT, DELETE, respectively).
UT-0500	Unknown	500	The corresponding HTTP error code (500) is a catch-all error generated by the Web server where an unexpected condition prevented fulfilling the request. View the <code>uptime_controller.log</code> file for possible issues.
UT-0555	Unknown Exception	500	The corresponding HTTP error code (500) is a catch-all error generated by the Web server where an unexpected condition prevented fulfilling the request. In this case, an exception has occurred; as a starting point, look for this exception in the <code>uptime_controller.log</code> file.
UT-0560	Internal Server Error	500	The corresponding HTTP error code (500) is a catch-all error generated by the Web server where an unexpected condition prevented fulfilling the request. In this case, an exception caused a stack trace; as a starting point, look for this stack trace in the <code>uptime_controller.log</code> file.