

License Expired - Feature is locked to a different host

This error indicates that the HOSTID linked to your Uptime Infrastructure Monitor license key does not match the HOSTID of your current monitoring station.

There are a few reasons why this error may occur:

1. You have installed the Monitoring Station on a new system and are still using the same license key.
2. You made changes to your system hardware.
3. You have re-installed your Operating System.
4. If your system is a VMware instance, the UUID or MAC address for the instance may have changed.

Regardless of the root cause, you will need to generate a new license key that matches the new HOSTID ([How to Find Your HOSTID](#)). You can do this by logging into the [Uptime licensing portal](#), expand the Deployment Name and click on Re-host License Key.