License Information

If your Uptime Infrastructure Monitor package did not come with a license key, then either contact your sales representative to request a key or send an email to uptime-support@idera.com. You will need the host ID for the system so that a permanent license key can be generated. The host ID is displayed in the **License Information** subpanel, and is similar to the following:

```
001110bf101d
```

> ⓘ You do not need the host ID if you are evaluating Uptime Infrastructure Monitor. The demo licenses expire after predetermined amounts of time and can run on any system.

Installing or Updating a License

To install or update a license, do the following:

1. On the Uptime Infrastructure Monitor tool bar, click **Config**.
2. In the left panel, click **License Info**.
   If you currently have an Uptime Infrastructure Monitor license, it is displayed in the **License Information** subpanel.
3. Paste the new or updated license into the **License Key** text box.
4. Click **Update License**.

Setting a Notification Group for vSync-Related Licensing Errors

In the **License Notifications** section of the **License Information** page, you can select the Notification Group that receives alerts should there be any licensing errors related to syncing with VMware vSphere.

For more information, see Managing Sync / vSync.