

# Moving your license key

The license key for your Uptime Infrastructure Monitor Monitoring Station is bound to the [HostID](#) of the system on which the monitoring station is installed. An updated license key is required to move the Monitoring Station to a new platform. A new license key may also be required when updating the number of monitored elements or if significant hardware changes are made to the Monitoring Station system.

## Re-hosting using the uptime License Portal

- a. Install Uptime Infrastructure Monitor on your new server and collect the HostID for the new system.
- b. Log in to the uptime License Portal at <http://support.uptimesoftware.com/license-portal.php>



### Note

Note that you need to be identified as a valid licensing contact to access the license portal. Please contact your IDERA Account Executive or a License Admin at your company if you require help with this step.

- c. You should see a list of your current Uptime Infrastructure Monitor deployment(s) in the center of the screen. Find the deployment you would like to re-host within that list and expand it by clicking the + sign.
- d. Click Re-host license key under the selected deployment.
- e. You will then be taken through a wizard to complete the license re-hosting. You will be required to enter the HostID and operating system of the new platform so please have that information available.
- f. At the end of the wizard, a new key will be presented for the new monitoring station server. You may use the old key for up to 60 days to complete the migration to the new server.

### Related Articles:

[How to find your HostID](#)