Graphing Issues in Firefox / Chrome in Uptime Infrastructure Monitor 7.2 after Recent Critical Java Update

This article only applies to Uptime Infrastructure Monitor 7.2. To address this issue upgrade to Uptime Infrastructure Monitor 7.3 or later and **do not** apply this update.

If for some reason you cannot upgrade to Uptime Infrastructure Monitor 7.3 then proceed with this update.

Oracle released a Critical Update for Java that addressed a variety of security concerns. As part of this update, there were changes in how the JRE handles permissions for Java Applets. To maintain compatibility with this Java update, we have released a new version of the Uptime Infrastructure Monitor graphing Applets.

Follow these steps to apply this update to your **Uptime Infrastructure Monitor 7.2 Monitoring Station**:

1. Download the following .zip archive that contains the updated jar files: https://s3.amazonaws.com/the-grid/css/graphs-java-update/uptime-graphs-java-update.zip
2. Connect to your Uptime Infrastructure Monitor 7.2 server, and stop all the Uptime Infrastructure Monitor services: Starting (or restarting) and Stopping Uptime Infrastructure Monitor
3. Navigate to the directory where Uptime Infrastructure Monitor was installed (<uptime_dir>):

   Default Windows Location: C:\Program Files\uptime software\uptime\

   Default Linux location: /usr/local/uptime
   From within the <uptime_dir> navigate to /GUI/java/
   Extract the contents of the uptime-graphs-java-update.zip into this directory, and overwrite any existing files.
   The updated files should be:
   -WebAppRecorderSigned.jar
   -UptimeTeeChartSigned.jar
4. Start your Uptime Infrastructure Monitor 7.2 services: Starting (or restarting) and Stopping Uptime Infrastructure Monitor

The Uptime Infrastructure Monitor graphs should now be working properly.