

Generate Reports

Over the last four modules, you have populated your monitored inventory with some sample Elements, got to know the main areas of the up.time UI, and learned about how the intersecting properties of Elements and Element Groups, service monitors and Service Groups, Users, and Views allows you to configure up.time for every type of user in your organization. While doing these modules, you've hopefully used up enough time to allow some data collection cycles to happen, meaning there can be data in reports.

This module consists of the following exercises:

Exercise	Description	Time required
generate a hot spot report	drawing from now-collected metric data for your Elements, identify which are performance hotspots	1 slice
generate a server uptime report	explore the default up.time reports that help you assess your infrastructure immediately upon installation	1 slice
Revisit the Quick Snapshot pages	When you first added the VMware vCenter Server Element in Track 1 of the first module, you examined the (empty) contents of the vCenter Server's Quick Snapshot, and a random VM's Quick Snapshot. Let's revisit these pages to see what they look like with a little more data on them.	1 slice

Generate a Resource Hot Spot Report

1. Click **Reports**, then click **Resource Hot Spot** in the left pane.
2. In the opening set of options, click **Last**, then leave the selection at **1 Days**.
Because you presumably have only had these Elements monitored over the course of this Getting Started Guide, you will not have more than a days' worth of data to draw; however, feel free to increase the time frame if you have collected more data.
3. In the **Report Options**, let's **Select All Options** to also include any possible network-device issues.
4. The report allows you to define what constitutes a hot spot, and the default values are reasonable. In the hopes of having some "resource gluttons" appearing in your report, let's manufacture a crisis, and configure new, lower thresholds, as shown below:
 - CPU Used: 20%
 - Memory Used: 20%
 - In-Rate: 5%
 - Out-Rate: 5%

The screenshot shows the 'up.time' interface with the 'Reports' tab selected. The left sidebar lists various report categories: Performance and Analysis, Capacity Planning, Service Level Agreements, Availability, and Applications. The main content area is titled 'Resource Hot Spot' and contains the following sections:

- Specific Date and Time:** Radio buttons for 'Specific Date and Time', 'Last', and 'Quick Date'. The 'Last' option is selected, with a dropdown set to '1' and 'Days'.
- Report Options (Select All Options):** A list of checkboxes for various metrics, all of which are checked:
 - Show Top Server Summary
 - Show elements with average CPU greater than 20 %
 - Show elements with average Memory Used greater than 20 %
 - Show elements with average Swap Used greater than 5 %
 - Show elements with average Disk Busy greater than 5 %
 - Show Top Network Device Summary
 - Show elements with average per-port In Rate greater than 5 %
 - Show elements with average per-port Out Rate greater than 5 %
 - Show elements with average per-port Errors greater than 1 #/sec
 - Show elements with average per-port In Discards greater than 1 #/sec
- List of Groups (Select All Groups):** A list of checkboxes for various groups, all of which are checked:
 - Discovered Hosts
 - Discovered Virtual Machines
 - Linux Servers
 - My Infrastructure
 - Production
 - Windows Servers
- List of Views (Select All Views):** A list of checkboxes for various views, all of which are checked:
 - Linux Servers
- List of Elements (Select All Elements):** A list of checkboxes for various elements, all of which are checked:
 - build-kernel
 - build-kernel-01
 - build-kernel-02

Below the **Report Options** section are three sections that allow you to select what is to be included in the report. You can use any of the ways you've organized your inventory to select which Elements are included in the report: Element Groups, Views, and individual Elements. Note in the above screenshot that the **Linux Servers** View you created in the previous module, and the **Production**, **Linux Servers** and **Windows Servers** Element Groups you created in the module before that are available.

5. For simplicity, select **All Groups** from the **List of Groups** section (as shown in the image above), to include everything we have added to our monitored inventory.

6. Scroll to the bottom of the page to view the last two sections: **Generate Now** and **Save Report**:

The screenshot shows a web interface with two main sections: 'Generate Now' and 'Save Report'. The 'Generate Now' section has four buttons: 'Email', 'Print to Screen', 'PDF to Screen', and 'XML to Screen'. Below these buttons are four radio buttons: 'User:', 'Group:', 'Distribution List:', and 'Email Address:'. A dropdown menu is visible below the 'Email Address:' radio button, showing 'Administrator, up.time (admin)'. The 'Save Report' section has a 'Save to My Portal As:' text box and a 'Description:' text box. Below these are four radio buttons: 'HTML', 'PDF', 'XML', and 'Email'. There is a 'Publish Report' checkbox. To the right, there is a 'Scheduled Report (Run at)' section with a dropdown menu showing '13' and '57', and a 'Every' dropdown menu showing '1' day(s). Below this are three radio buttons: 'Daily', 'Weekly', and 'Monthly'. There is also an 'Every Weekday' radio button and a 'Separate Report Per Element' checkbox. A 'Save Report' button is at the bottom left of the 'Save Report' section.

When configured to perfection, reports can be saved to be generated at a precise time, at a specific schedule, in various formats. Reports can also be saved, by users, to their **My Portal**. Administrators and end-users can schedule reports for themselves, or as part of an agreement, deliver them to managers.

Reports can also be generated in real time, to assist with diagnosis, or to fine tune the configuration of a report. For simplicity, we will do this.

7. In the **Generate Now** section, click **Print to Screen**.

Validation: Admire the Resource Hot Spot Report

The results of the report will obviously depend on the activity and performance of your Elements, but hopefully there is enough activity for resource hot spots to be listed, such as in the following example:

Resource Hot Spot Report

For Period: 2014-07-14 13:52 to 2014-07-15 13:52

Produced By: Administrator, up.time (admin)

Top Resource Consumers Summary

These systems are your top consumers in each capacity category

Top Servers


CPU	%	Memory	%	Swap	%	Disk	%
vmh-rd14.rd.local	22	win-ken	59	Cleaner	0	March	1
vmh-rd11.rd.local	20	Cleaner	19	March	0	Cleaner	0
vmh-rd15.rd.local	13	vmh-rd10.rd.local	12	vmh-rd10.rd.local	0	vmh-rd10.rd.local	0
vmh-rd10.rd.local	9	vmh-rd11.rd.local	8	vmh-rd11.rd.local	0	vmh-rd11.rd.local	0
vmh-rd12.rd.local	8	vmh-rd14.rd.local	6	vmh-rd12.rd.local	0	vmh-rd12.rd.local	0

Top Network Devices

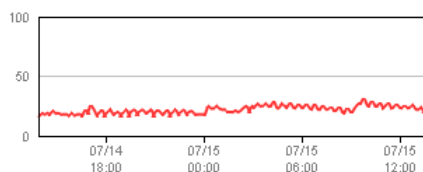
In Rate	%	Out Rate	%	Errors	errors/sec	Discards	discards/sec
PowerOver9000/ch1	0	PowerOver9000/ch1	0	PowerOver9000/ch1	0	PowerOver9000/ch1	0
PowerOver9000/ch2	0	PowerOver9000/ch2	0	PowerOver9000/ch2	0	PowerOver9000/ch2	0
PowerOver9000/ch3	0	PowerOver9000/ch3	0	PowerOver9000/ch3	0	PowerOver9000/ch3	0
PowerOver9000/ch4	0	PowerOver9000/ch4	0	PowerOver9000/ch4	0	PowerOver9000/ch4	0
PowerOver9000/g1	0	PowerOver9000/g1	0	PowerOver9000/g1	0	PowerOver9000/g1	0

Servers with High CPU Usage

These elements averaged > 20%

 vmh-rd14.rd.local

	CPU %	Mem %	Swap Usage %	Disk Busy %
Max	32	6	0	0
Avg	22	6	0	0
Min	16	6	0	0

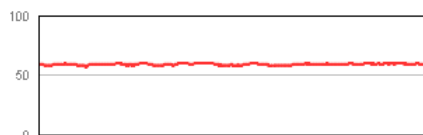


Servers with High Memory Usage

These elements averaged > 20%

 win-ken

	CPU %	Mem %	Swap Usage %	Disk Busy %
Max	75	60	0	7
Avg	8	59	0	0
Min	0	57	0	0



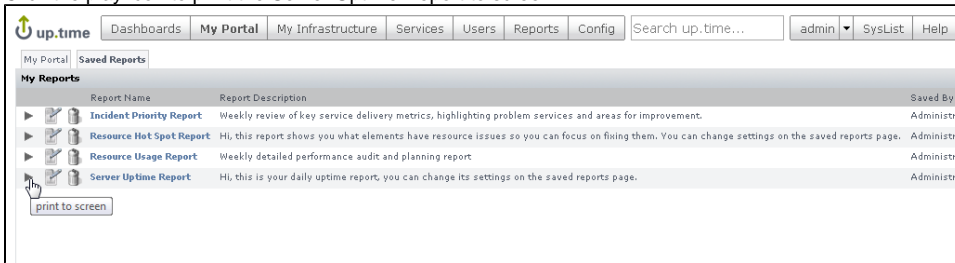
The opening **Top Resource Consumers Summary** will list Elements regardless of your configured thresholds; subsequent sections will list any hot-spot Elements.

Generate a Pre-configured Server Uptime Report

When up.time is first installed, a few broad-coverage, quick-value reports are created out of the box for the **admin** user. One of these is the Server Uptime report, which is ideal for all the ESX hosts and VMs that are managed by your VMware vCenter Server Element.

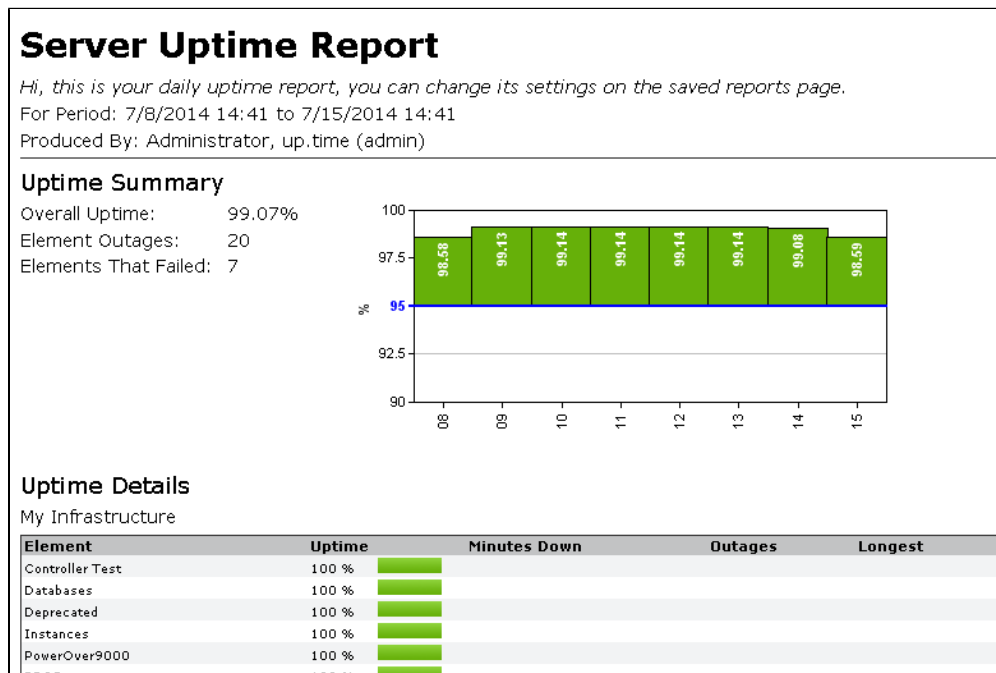
1. Click **My Portal**, then click the **Saved Reports** tab.
2. Note the report you generated in the last exercise is also in this list as a pre-configured report. One of the benefits users saving reports to their respective My Portal Saved Reports lists is they can generate at any time, based on saved settings. Let's demonstrate how to live in the moment.

- Click the play icon to print the Server Uptime Report to screen.



Validation: Review the Server Uptime Report

The pre-configured options for this report include all of your Elements (by the report configuration, the **My Infrastructure** Element Group, as well as its subgroups), and whether they met a target uptime threshold of 95%. This is reported for the last seven days. If you have completed all of this guide in the same sitting, unless you are very slow, you won't have a week's worth of data to display. up.time will report with however much data it has collected, which in this case is likely a day's worth. The following example shows a full week of meeting uptime targets, with a modest number of outages:



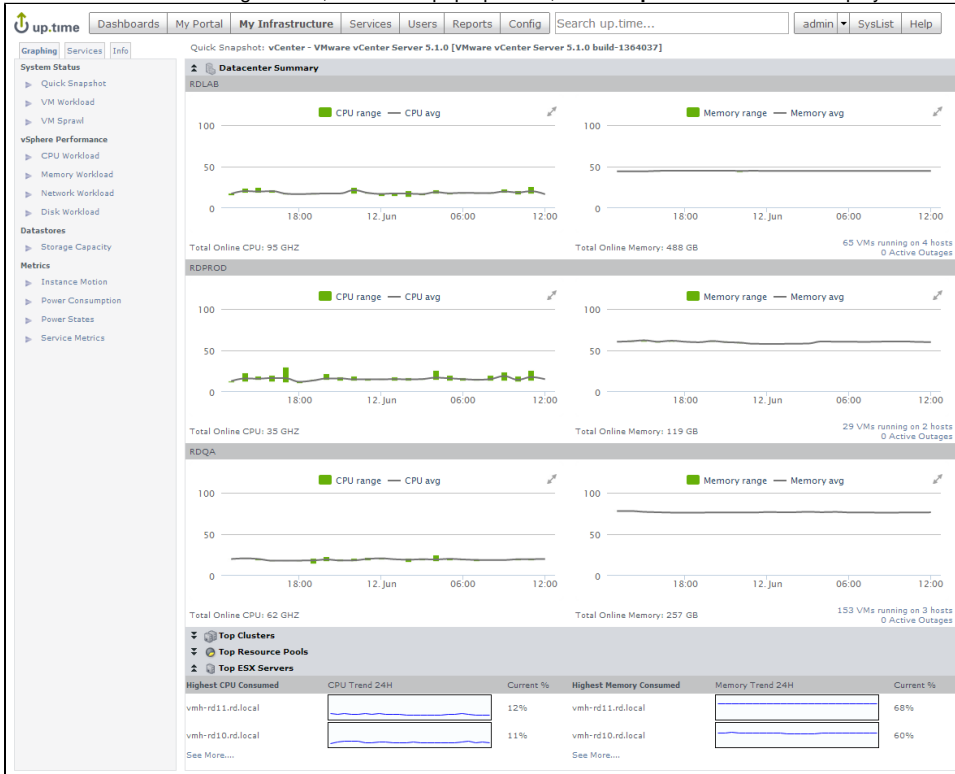
Now that you've touched on a couple of reports, let's go back to what are essentially a real-time status report, the Quick Snapshot.

Revisit the Quick Snapshot pages

In the first module, specifically, the first track, you added a VMware vCenter Server to your monitored inventory. In the final exercise, you [viewed the Quick Snapshot](#) for both the vCenter Server Element, and one of its VMs. Because the vCenter Server was recently added, there isn't any data in the graphs. The graphs show the last 24 hours of activity, so you only need to wait overnight to fully populate them. Note that even a handful of data-collection cycles can suffice. Let's revisit these pages.

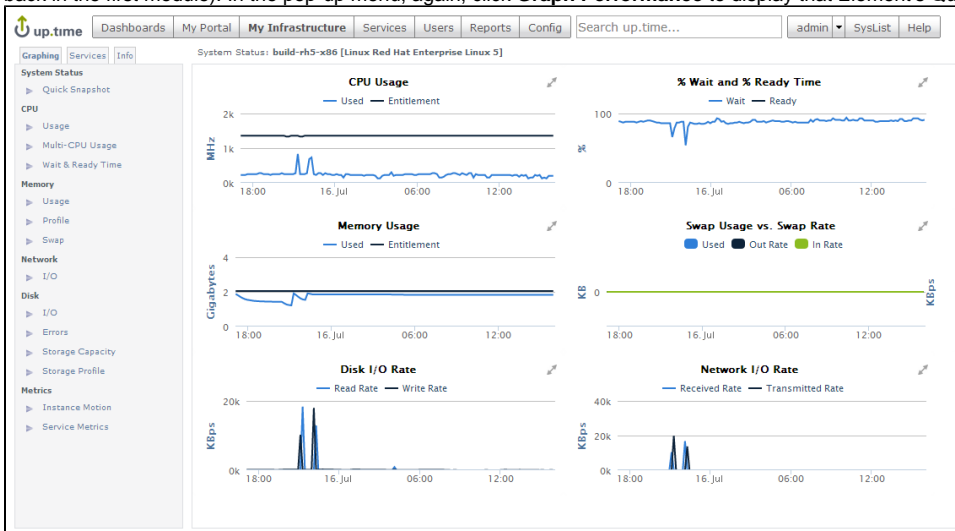
- Click **My Infrastructure**.

- Click the vCenter Server's gear icon, then in the pop-up menu, click **Graph Performance** to display its **Quick Snapshot**.



The this example, there is a full day's worth of data displayed for a same vCenter Server that comprises three datacenters. The top CPU and memory consumers are shown by cluster, ESX host, and resource pool; you should now see some ranked vCenter Server objects, accompanied by historical graphs.

- Click **My Infrastructure** to return to the main inventory view.
- Expand the **Discovered Virtual Machines** Infrastructure Group, and click the gear icon for any of the VMs (preferably the same on you selected back in the first module). In the pop-up menu, again, click **Graph Performance** to display that Element's **Quick Snapshot**.



The key performance and resource metrics for the VM should now show some usage and baselines.

Back: [Organize Users and Views](#)

Next: [up.time Documentation Home](#)