Login Problems

If you are trying to login to the Uptime Support Portal, you must use your personal email address and the password that was provided to you during the registration process. To retrieve a lost password, please visit the Password Request page.

If you are having difficulty logging in to the Uptime Infrastructure Monitor user interface, contact your Uptime Infrastructure Monitor Administrator. If you are the Uptime Infrastructure Monitor Administrator and need assistance, please refer to Resetting the Uptime Infrastructure Monitor Administrator Password.

Related Article:

How to change my Uptime Infrastructure Monitor user password