

How to check if an agent is running

Linux and UNIX Agents

The Linux and UNIX agents do not run until they are polled by the Monitoring Station. To simulate a polling and verify that the agent is active, telnet to the agent server using the agent port (default 9998). The agent is running correctly if you enter sysinfo and the agent returns plain text information about the configuration of your server.

Windows Agent

The Windows agent runs as the upmagnt.exe process and is controlled via the Uptime Infrastructure Monitor agent Windows service. The agent is running if these services are running and you can verify that it is accepting connections using the simulation steps listed above. Enter the "sysinfo" command (including the quotes) to verify connectivity.