SLA still failing after my servers have recovered

The SLA object in Uptime Infrastructure indicates the overall success of the SLA for the current compliance period, not the current status of the associated services.

For example, if an SLA has a Monday to Friday compliance period and a mass server outage on Monday consumes all available downtime for the SLA, the SLA will turn CRIT and stay CRIT until the following Monday when the next compliance period starts.