

Starting (or restarting) and Stopping Uptime Infrastructure Monitor

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Use the command references provided below to stop, start and restart Uptime Infrastructure Monitor services. Note that in all sections, the individual Uptime Infrastructure Monitor services are listed in the actual order that they should be started or stopped.

Windows Installations

The services that belong to Uptime Infrastructure Monitor on Windows monitoring stations are: up.time Data Store, up.time Data Collector, and up.time Web Server.

To **start** the Uptime Infrastructure Monitor services, perform the following steps:

- Login to the monitoring station as a system administrator or user with privileges to control the Uptime Infrastructure Monitor services.
- Double click Administrative Tools and then double click Services.
- In the Services window, find the following entries and click Start the following services:
 - up.time Data Store
 - up.time Data Collector
 - up.time Web Server
 - up.time Controller

Alternatively, the following commands can be executed from the Windows command prompt to start the services:

```
> net start "up.time Data Store"
> net start "up.time Data Collector"
> net start "up.time Web Server"
> net start "up.time Controller"
```

To **stop** the Uptime Infrastructure Monitor services, perform the following steps:

- Log in to the monitoring station as a system administrator or user with privileges to control the Uptime Infrastructure Monitor services.
- Double click Administrative Tools and then double click Services.
- In the Services window, find the following entries and click Stop the following services:
 - up.time Web Server
 - up.time Controller
 - up.time Data Collector
 - up.time Data Store

Alternatively, the following commands can be executed from the Windows command prompt to stop the services:

```
> net stop "up.time Web Server"
> net stop "up.time Controller"
> net stop "up.time Data Collector"
> net stop "up.time Data Store"
```

Linux Installations

The services that belong to Uptime Infrastructure Monitor on Solaris and Linux systems are: uptime_datastore, uptime_core and uptime_httpd, uptime_controller.

To **start** the Uptime Infrastructure Monitor services, perform the following steps:

- Log in to the monitoring station as the root user or the uptime user.
- At the command line, type the following commands to start Uptime Infrastructure Monitor:

```
/etc/init.d/uptime_datastore start  
/etc/init.d/uptime_core start  
/etc/init.d/uptime_httpd start  
/etc/init.d/uptime_controller start
```

To **stop** the Uptime Infrastructure Monitor services, perform the following steps:

- Log in to the monitoring station as the root user or the uptime user.
- At the command line, type the following commands to stop Uptime Infrastructure Monitor:

```
/etc/init.d/uptime_httpd stop  
/etc/init.d/uptime_core stop  
/etc/init.d/uptime_controller stop  
/etc/init.d/uptime_datastore stop
```