

# Cannot log in to Uptime Infrastructure Monitor

Assuming you have the correct credentials, there are two common conditions that may prevent you from being able to log in to Uptime Infrastructure Monitor:

1. Your browser does not allow cookies.
2. The Uptime Infrastructure Monitor apache server is not able to create a session. This scenario can typically be detected by errors in the `phperrors.log` file indicating that apache cannot write to the standard temporary directory.